

RTO Information

This report presents summary information about the Registered Training Organisation

Name	Newskills Ltd
Street Address	270 Rosslyn Street
City/town/suburb	West Melbourne
State	VIC
Post code	3003
NTIS number	4638

Summary Report

The Summary Report provides information about the RTO and a snapshot of results for the scales measured by the Learner Questionnaire (LQ) and Employer Questionnaire (EQ).

For each scale, the Summary Report presents information about the:

- count of responses used to calculate the scale score;
- average scale score; and
- variation in scale scores.

Scores are reported on the response scale of 1 to 4, where 1 means 'strongly disagree' and 4 means 'strongly agree'.

Results are provided for learners and/or employers depending on the data entered into SMART.

This Summary Report can be used to analyse the number, average and variation of the survey responses. Comparisons can be made across scales, to previous reports, or between learners and employers.

Summary statistics

Scale	Employers		
	Response count	Average score	Average variation
Trainer Quality	6	66.7	9.9
Effective Assessment	6	72.7	7.1
Clear Expectations			
Learning Stimulation			
Training Relevance	6	68.5	2.9
Competency Development	6	72.2	6.6
Training Resources	6	63.0	5.7
Effective Support	6	67.6	5.5
Active Learning			
Overall Satisfaction	6	70.4	5.7

Respondent Report

The Respondent Report provides summary information about learner demographics and training characteristics.

For each characteristic, the Respondent Report presents the:

- number of learners/employers in the population;
- number of survey respondents; and
- percentage of respondents.

Results are provided for learners and/or employers depending on the data entered into SMART.

This Respondent Report can be used to analyse the distribution of survey respondents across the RTO learner and/or employer population. It provides information on the representativeness and hence generalisability of the survey responses.

Characteristic		Employers		
		Population count	Respondent count	Respondent per cent
Field of education	Natural and physical sciences			
	Information technology			
	Engineering and related technologies			
	Architecture and building			
	Agriculture, environmental and related studies			
	Health			
	Education			
	Management and commerce			
	Society and culture			
	Creative arts			
	Food, hospitality and personal services			
	Other			
TOTAL		0	0	0.0

Item Report

The Item Report presents information about learner and employer responses to individual items on the Learner Questionnaire (LQ) and/or Employer Questionnaire (EQ).

For each item, the Item Report presents information on the:

- number of valid responses to each response category 'strongly disagree' (SD), 'disagree' (D), 'agree' (A), 'strongly agree' (SA), the number of 'agreement' (AG) responses, and the number of missing (MI) responses;
- percentage of valid responses to each response category 'strongly disagree' (SD), 'disagree' (D), 'agree' (A), 'strongly agree' (SA), the number of 'agreement' (AG) responses, and the number of missing (MI) responses;
- average score; and
- variation in scores.

Scores are reported on the response scale of 1 to 4, where 1 means 'strongly disagree' and 4 means 'strongly agree'.

Results are provided for learners and/or employers depending on the data entered into SMART.

This Item Report can be used to analyse feedback on phenomenon measured by each LQ and/or EQ item. It provides detailed information that can be used to address specific aspects of education and training.

EQ response category numbers

	Item	SD	D	A	SA	AG	MI
EQ1	The training used up-to-date equipment, facilities and materials.	0	2	4	0	4	0
EQ2	The training organisation dealt satisfactorily with any issues or complaints.	0	0	6	0	6	0
EQ3	The training organisation was flexible enough to meet our needs.	0	0	4	2	6	0
EQ4	Assessment was at an appropriate standard.	0	0	4	2	6	0
EQ5	The training resources were appropriate for learner needs.	0	0	6	0	6	0
EQ6	The training reflected current practice.	0	0	6	0	6	0
EQ7	The training organisation developed customised programs.	0	0	5	0	5	1
EQ8	The training organisation provided good support for workplace training and assessment.	0	0	5	1	6	0
EQ9	The training focused on relevant skills.	0	0	3	3	6	0
EQ10	Our employees gained the skills they needed from this training.	0	0	6	0	6	0
EQ11	The training was effectively integrated into our organisation.	0	0	6	0	6	0
EQ12	Overall, we are satisfied with the training.	0	0	6	0	6	0
EQ13	We would recommend the training organisation to others.	0	0	4	2	6	0
EQ14	We would recommend the training to others.	0	0	6	0	6	0
EQ15	The training organisation gave appropriate recognition of existing knowledge and skills.	0	0	4	2	6	0
EQ16	The way employees were assessed was a fair test of their skills and knowledge.	0	2	4	0	4	0
EQ17	Trainers had good knowledge and experience of the industry.	0	0	3	3	6	0
EQ18	Assessments were based on realistic activities.	0	0	6	0	6	0
EQ19	Trainers were effective in their teaching.	0	0	6	0	6	0
EQ20	The training was an effective investment.	0	0	6	0	6	0
EQ21	Trainers were able to relate material to the workplace.	0	0	4	2	6	0
EQ22	The training had a good mix of theory and practice.	0	2	4	0	4	0
EQ23	The training organisation acted on feedback from employers.	0	0	6	0	6	0
EQ24	The training has helped our employees work with people.	0	0	6	0	6	0
EQ25	Training resources and equipment were in good condition.	0	2	4	0	4	0
EQ26	The training helped employees identify how to build on their current knowledge and skills.	0	0	4	2	6	0
EQ27	The training prepared employees well for work.	0	0	5	1	6	0
EQ28	Our employees gained the knowledge they needed from this training.	0	0	6	0	6	0
EQ29	The training prepared our employees for the demands of work.	0	0	6	0	6	0
EQ30	The training organisation clearly explained what was expected from employers.	0	0	6	0	6	0

EQ response category percentages

	Item	SD	D	A	SA	AG	MI
EQ1	The training used up-to-date equipment, facilities and materials.	0.0	33.3	66.7	0.0	66.7	0.0
EQ2	The training organisation dealt satisfactorily with any issues or complaints.	0.0	0.0	100.0	0.0	100.0	0.0
EQ3	The training organisation was flexible enough to meet our needs.	0.0	0.0	66.7	33.3	100.0	0.0
EQ4	Assessment was at an appropriate standard.	0.0	0.0	66.7	33.3	100.0	0.0
EQ5	The training resources were appropriate for learner needs.	0.0	0.0	100.0	0.0	100.0	0.0
EQ6	The training reflected current practice.	0.0	0.0	100.0	0.0	100.0	0.0
EQ7	The training organisation developed customised programs.	0.0	0.0	100.0	0.0	100.0	16.7
EQ8	The training organisation provided good support for workplace training and assessment.	0.0	0.0	83.3	16.7	100.0	0.0
EQ9	The training focused on relevant skills.	0.0	0.0	50.0	50.0	100.0	0.0
EQ10	Our employees gained the skills they needed from this training.	0.0	0.0	100.0	0.0	100.0	0.0
EQ11	The training was effectively integrated into our organisation.	0.0	0.0	100.0	0.0	100.0	0.0
EQ12	Overall, we are satisfied with the training.	0.0	0.0	100.0	0.0	100.0	0.0
EQ13	We would recommend the training organisation to others.	0.0	0.0	66.7	33.3	100.0	0.0
EQ14	We would recommend the training to others.	0.0	0.0	100.0	0.0	100.0	0.0
EQ15	The training organisation gave appropriate recognition of existing knowledge and skills.	0.0	0.0	66.7	33.3	100.0	0.0
EQ16	The way employees were assessed was a fair test of their skills and knowledge.	0.0	33.3	66.7	0.0	66.7	0.0
EQ17	Trainers had good knowledge and experience of the industry.	0.0	0.0	50.0	50.0	100.0	0.0
EQ18	Assessments were based on realistic activities.	0.0	0.0	100.0	0.0	100.0	0.0
EQ19	Trainers were effective in their teaching.	0.0	0.0	100.0	0.0	100.0	0.0
EQ20	The training was an effective investment.	0.0	0.0	100.0	0.0	100.0	0.0
EQ21	Trainers were able to relate material to the workplace.	0.0	0.0	66.7	33.3	100.0	0.0
EQ22	The training had a good mix of theory and practice.	0.0	33.3	66.7	0.0	66.7	0.0
EQ23	The training organisation acted on feedback from employers.	0.0	0.0	100.0	0.0	100.0	0.0
EQ24	The training has helped our employees work with people.	0.0	0.0	100.0	0.0	100.0	0.0
EQ25	Training resources and equipment were in good condition.	0.0	33.3	66.7	0.0	66.7	0.0
EQ26	The training helped employees identify how to build on their current knowledge and skills.	0.0	0.0	66.7	33.3	100.0	0.0
EQ27	The training prepared employees well for work.	0.0	0.0	83.3	16.7	100.0	0.0
EQ28	Our employees gained the knowledge they needed from this training.	0.0	0.0	100.0	0.0	100.0	0.0
EQ29	The training prepared our employees for the demands of work.	0.0	0.0	100.0	0.0	100.0	0.0
EQ30	The training organisation clearly explained what was expected from employers.	0.0	0.0	100.0	0.0	100.0	0.0

EQ item averages and variations

	Item	Average score	Average variation
EQ1	The training used up-to-date equipment, facilities and materials.	55.6	17.2
EQ2	The training organisation dealt satisfactorily with any issues or complaints.	66.7	0.0
EQ3	The training organisation was flexible enough to meet our needs.	77.8	17.2
EQ4	Assessment was at an appropriate standard.	77.8	17.2
EQ5	The training resources were appropriate for learner needs.	66.7	0.0
EQ6	The training reflected current practice.	66.7	0.0
EQ7	The training organisation developed customised programs.	66.7	0.0
EQ8	The training organisation provided good support for workplace training and assessment.	72.2	13.6
EQ9	The training focused on relevant skills.	83.3	18.3
EQ10	Our employees gained the skills they needed from this training.	66.7	0.0
EQ11	The training was effectively integrated into our organisation.	66.7	0.0
EQ12	Overall, we are satisfied with the training.	66.7	0.0
EQ13	We would recommend the training organisation to others.	77.8	17.2
EQ14	We would recommend the training to others.	66.7	0.0
EQ15	The training organisation gave appropriate recognition of existing knowledge and skills.	77.8	17.2
EQ16	The way employees were assessed was a fair test of their skills and knowledge.	55.6	17.2
EQ17	Trainers had good knowledge and experience of the industry.	83.3	18.3
EQ18	Assessments were based on realistic activities.	66.7	0.0
EQ19	Trainers were effective in their teaching.	66.7	0.0
EQ20	The training was an effective investment.	66.7	0.0
EQ21	Trainers were able to relate material to the workplace.	77.8	17.2
EQ22	The training had a good mix of theory and practice.	55.6	17.2
EQ23	The training organisation acted on feedback from employers.	66.7	0.0
EQ24	The training has helped our employees work with people.	66.7	0.0
EQ25	Training resources and equipment were in good condition.	55.6	17.2
EQ26	The training helped employees identify how to build on their current knowledge and skills.	77.8	17.2
EQ27	The training prepared employees well for work.	72.2	13.6
EQ28	Our employees gained the knowledge they needed from this training.	66.7	0.0
EQ29	The training prepared our employees for the demands of work.	66.7	0.0
EQ30	The training organisation clearly explained what was expected from employers.	66.7	0.0

Comments Report

The Comments Report lists the comments provided to the two open-ended questions on the Learner Questionnaire (LQ) and/or Employer Questionnaire (EQ).

Both the LQ and EQ contain questions that seek information about the best aspects of training, and about the aspects of training most in need of improvement. The report provides a print out of these.

EQ best aspects

DEVELOPING RELEVANT SKILLS OF STAFF, MOTIVATION

Developing reletive skills of staff, motivation.
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GAVE EMPLOYEES SENSE OF VALUE

gave employees sense of value to the company. Employees gained confidence.
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EQ needs improvement

MORE HANDS ON ASSESSMENT

more hands on, assessing and observing employees on the job displaying skills and knowledge gained.

